



## Privacy policy for Permido

### **1. General information:**

- 1.1. Permido is developed by Zentura A/S.
- 1.2. In the following the product Permido will simply be referred to as Permido.
- 1.3. According to the Data Protection Regulation, you should be informed about how and when Permido collects, processes and / or discloses your information. In this privacy policy you will find, among other things, this information and the rights you have.
- 1.4. Permido A/S collects only the personal data that is absolutely necessary for you to use Permido. We therefore only record and store the personal data relevant to your activity in connection with mail correspondence via Permido. In connection with the collection, processing and use of your personal data, we comply with the relevant legal provisions at any time, ie. the rules of the Personal Data Regulation (GDPR) of May 25, 2018. We only store your personal data for as long as we have a legal obligation to do so, or as long as it is relevant to your use of Permido.

### **2. Information we collect, as well as purpose of the collection:**

- 2.1. When signing up for our newsletter we collect your name and email address.
- 2.2. When using Permido, we collect the following personal data: your name, phone number, and email address.
- 2.3. Permido collects and uses your personal data when you use our encrypted email system. This is to secure the encrypted e-mail with two-factor identification (e-mail and mobile phone) and to send you the necessary direct key to decrypting your e-mails.
- 2.4. E-mails sent via Permido are 100% end to end encrypted. It is therefore only you and the sender / recipient who have knowledge of the content. The content may not even be accessed by employees of Permido A/S.

2.5. Your user information will be deleted if there has been no activity for 6 months. With 'no activity' meaning that there have been no emails sent to and from your account and that you have not logged in to Permido. Then your user data will automatically be deleted. Should you later need Permido, you must follow the sign-up process again.

2.6. Your mails will be deleted automatically after 3 months.

### **3. The data controller:**

Zentura A/S is the data controller for the collected personal data.

Contact info:

Zentura A/S  
Linnés Allé 2  
2630 Taastrup  
Denmark  
Tlf.: +45 7023 1123  
Kontakt@zentura.dk

### **4. Other recipients of your personal information:**

4.1. We neither sell nor pass on your personal data to third parties.

4.2. Zentura A/S is the data processor for Permido A/S. All personal data and emails are stored in Zenturas data centers in Denmark. Zentura A/S complies with the Personal Data Regulation of 25 May 2018.

4.3. Zentura A/S is also certified by Danish Cloud Community. includes an annual auditor-approved ISAE 3402 statement.

### **5. If you need help:**

5.1. If you need help or additional information, you will find it on the link: <https://help.permido.com>

5.2. At the helpsite you will find answers to the most general questions about creation, login / logoff, sending / preserving an encrypted email, and other settings.

### **6. Your rights:**

6.1. As the data subject, you have a number of rights that we must at all times ensure fulfillment of. You have the right to request us the following:

- To access and correct / change your personal data.
- Deleting personal data.

You also have the right to object to the processing of your personal data and you have the right to file a complaint with a data protection authority.

If you no longer wish us to process your personal data or to limit the processing of your personal data, you can also send us a request to our e-mail address. See point 3. for contact information.